

OPS BPS Secure New Look and Feel

Claims Services Branch,
Health Programs and Delivery,
Ministry of Health

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Overview

OPS BPS (Ontario Public Service Broader Public Service) Secure will replace GO (Government of Ontario) Secure.

OPS BPS Secure will provide a new look and feel as well as a streamlined account registration process and a new password reset process. Additional information can be found in INFOBulletin 240507.

This document shows images of OPS BPS Secure.

This document is intended for health care professionals. This document is intended to help health care professionals access applications from the Ministry of Health.

Login page

The OPS BPS Secure login screen has been decluttered and much of the additional text from the GO Secure login page has been removed.

The screenshot shows the OPS BPS Secure login page. At the top, there is a dark header with the Ontario logo on the left, the text "OPS BPS Secure" in the center, and "Français" on the right. Below the header, there is a "Menu" button. The main content area is white and contains the following elements: a link "If you have a PKI certificate" above a blue button "Sign In with PKI certificate"; the text "OR" in the center; a link "New User? [Register](#)" above the "Sign In" heading; a label "Email Address (Registered email Address)" above an input field; a label "Password" above another input field; a blue "Sign In" button and a link "Forgot Password?" below the input fields. At the bottom, there is a dark footer with links for "Accessibility", "Privacy", "Contact us", and "Help", and the copyright notice "© King's Printer for Ontario, 2012-24".

OPS BPS Secure simplified registration

OPS BPS Secure has a simplified registration process. Users are no longer required to create security questions. These questions have been removed and replaced with a one-time PIN (personal identification number) process.

Ontario  Français

OPS BPS Secure Menu

BPS Secure - Registration

Please input your registration information

First Name (required)	<input type="text"/>
Middle Name (optional)	<input type="text"/>
Last Name (required)	<input type="text"/>
Display Name (required)	<input type="text"/>
Email Address (required)	<input type="text"/>
Confirm Email Address (required)	<input type="text"/>
Password (required)	<input type="text"/>
Confirm Password (required)	<input type="text"/>

I agree to the [Terms of Service](#)

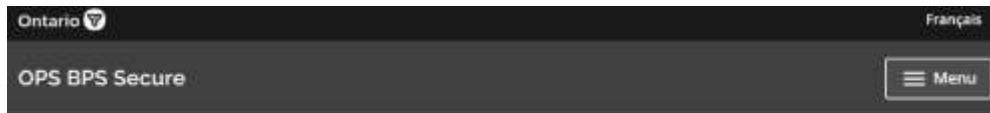
Already have an account? Back to [Sign in](#)

[Accessibility](#) [Privacy](#) [Contact us](#) [Help](#)

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Email verification – one-time PIN

OPS BPS Secure has an email verification and one-time PIN process. When you first create your account or make major changes to your account profile you will be emailed a one-time PIN which you will have to enter in OPS BPS Secure to confirm your identity.



Email Verification

We have sent an email to your registered email address with a One Time PIN for verification.

Enter One Time Pin

Did not receive One Time Pin?

Password recovery

The password recovery for OPS BPS Secure is a two-step process.

Forgot password

On the Forgot Password page, enter your email address. Then select Submit.



Forgot Password

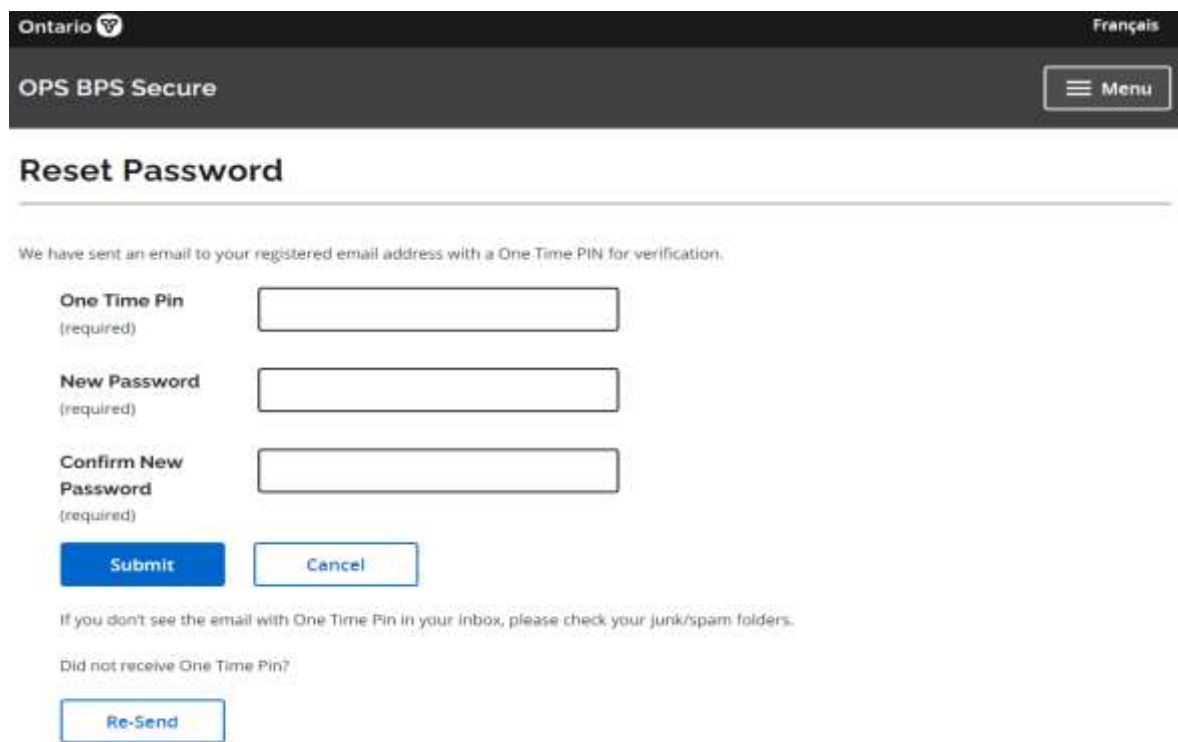
Please provide your registered email address, we will send you a One-Time Pin to set a new password.

Email Address

Reset password

After completing the Forgot Password page, complete the form on the Reset Password page.

You will be emailed a one-time PIN to validate your identity. Enter the one-time PIN in the space provided and select a new password, confirm it and click submit. This process replaces the security questions from GO Secure.



The screenshot shows the 'Reset Password' form in the OPS BPS Secure system. The header includes the Ontario logo, the text 'OPS BPS Secure', and a 'Français' link. A 'Menu' button is located in the top right corner. The main heading is 'Reset Password'. Below this, a message states: 'We have sent an email to your registered email address with a One Time PIN for verification.' The form contains three input fields: 'One Time Pin (required)', 'New Password (required)', and 'Confirm New Password (required)'. Below the fields are two buttons: 'Submit' (blue) and 'Cancel' (white with blue border). A note below the buttons reads: 'If you don't see the email with One Time Pin in your inbox, please check your junk/spam folders.' At the bottom, there is a link 'Did not receive One Time Pin?' and a 'Re-Send' button.

Contact information

If you are a health care professional and have questions about this document, [email the Service Support Contact Centre](#) or call 1-800-262-6524. Hours of operation: 8:00 a.m. to 5:00 p.m. Eastern Monday to Friday, except holidays.