

Updated – Questions and Answers for Dispensers: Dispensing Publicly Funded Kits for Medical Assistance in Dying (MAID) and Claims Submission using the Health Network System

Effective October 1, 2026

This is an update and replaces the Frequently Asked Questions (FAQs) dated April 1, 2022, for Medical Assistance in Dying (MAID).

1. What is the latest update to MAID in Ontario?

As of October 1, 2026, the ministry will remove the hydromorphone/morphine oral protocol for oral self-administration MAID kit and update the reimbursement amounts in the policy to reflect the market cost of the contents for the secobarbital oral self-administration MAID kit. For further information on the drug regimens used for MAID and provision of MAID, health care providers (including pharmacists) should refer to their regulatory college for guidance. Further information on clinical guidance is available on the Canadian Association of MAID Assessors and Providers (CAMAP). Please refer to their website at:

<https://camapcanada.ca>

Pharmacy Participation

2. Will all pharmacies participate in providing MAID drugs to eligible persons?

All pharmacies with valid HNS subscription agreements and that are connected to the HNS may submit claims for MAID drugs for reimbursement pursuant to a prescription for an eligible person.

Individual pharmacists who have a religious or conscientious objection to MAID are not obliged to prepare and dispense prescriptions for this purpose. Where a pharmacist has a religious or conscientious objection to assisting in MAID, they are required to comply with any policies or other professional expectations set out by the Ontario College of Pharmacists (OCP). For example, the OCP's Code of Ethics and Professional Obligations when Declining to Provide a Pharmacy Product or Service due to Conscience or Religion Guideline.

In circumstances where a pharmacist declines to assist in MAID on the basis of a religious or conscientious objection, they must provide the individual with an effective referral to a

non-objecting alternate provider where the eligible person can receive the desired services in a timely manner.

Claim Submission for Payment <https://ocpinfo.com/pharmacy-professionals/rules-and-standards-of-the-profession/practice-policies-guidelines/medical-assistance-in-dying-maid/>

3. What are the publicly funded MAID kits that are available to dispensers for reimbursement?

See **Table 1** in the EO Notice.

4. Are MAID kits recorded in the Narcotics Monitoring System (NMS)?

Yes. Pharmacies and dispensing physicians must submit the information required to be submitted to the NMS when they dispense the MAID kits (unless an exemption from *Narcotics Safety and Awareness Act, 2010* applies) as the MAID kits contain monitored drugs. The PINs listed on **Table 1** in the EO Notice must be used for recording the transaction in the NMS. Do **not** use the drug identification numbers (DINs) of the individual drugs in each kit. The MAID PINs are part of the Monitored Drug List in Ontario.

5. What is included in the reimbursement amounts for MAID kits?

Only the drugs provided in the MAID kits will be reimbursed, as well as other components such as the syringes and tubes for IV MAID kits (according to **Table 1** in the EO Notice). The **Maximum Amount Reimbursed** listed in **Table 1** refers to the maximum amount for that MAID kit. Where appropriate, a lower total amount must be claimed in situations where a prescription does not require one (or more) of the drugs or components. The current policy is the lower amount claimed using the acquisition cost of the drugs in each kit. To clarify, this low acquisition cost also includes an 8% mark-up, and \$13.25 dispensing fee.

6. I work in a hospital in-patient pharmacy, can I submit claims for reimbursement?

No. The cost of MAID kits dispensed from hospital in-patient pharmacies will be covered **only** through the hospital's budget. The EO does not pay pharmacies and dispensing physicians for MAID kits for the purpose of administering MAID in a hospital.

Additional Questions

7. I am having trouble putting the claim through. Who should I contact?

If pharmacies have any questions or concerns related to MAID, please email PublicDrugPrgrms.moh@ontario.ca or contact the ODB Help Desk at 1-800-668-6641.